

YOUR CIVIL RIGHTS UNDER TITLE VI

The Glasgow Transit System adheres to the Civil Rights Act of 1964 which states: “No person in the United States, shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.” For more information on the Title VI transit obligations, please see the contact information below.

MAKING A TITLE VI COMPLAINT

Any person who believes he/she has been subjected to discrimination in the delivery of or access to public transportation services on the basis of race, color, or national origin, may file a complaint with the Glasgow Transit System (GTS). Such complaint must be filed in writing with (GTS) no later than 180 days after the alleged discrimination. For information on how to file a complaint, contact (GTS) as listed below.

Transit Manager, Wendy Houchens, 310 W Front St, Glasgow, KY 42141 (270) 629-4848 TTY or Ky.

Relay Number: DIAL 711

Email Address: transit@cityofglasgow.org

Website: www.cityofglasgow.org/transit/

Written complaints may also be submitted to the Project Manager or Public Transit Branch Manager at the Kentucky Transportation Cabinet at (502) 564-7433.

Written complaints may also be filed with the U. S. Department of Transportation/Federal Transit Administration (FTA) no later than 180 days after the date of the alleged discrimination, at the following address: Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

To accommodate limited English proficient individuals, oral complaints to be documented and/or translated may also be given at the above address. If information is needed in another language, contact 270-629-4848. Si se necesita información en otro idioma, comuníquese con: 270-629-4848.